



Warmth Survey Stensrud Lodge



FAMILY Questionnaire

Please take a moment to complete this form and return it to the collection box in the Reception Office. Your input is appreciated and extremely valuable. This survey will be used to evaluate the services we provide. Thank you for your assistance.

March 2019

	Strongly Agree	Somewhat Agree	Somewhat Disagree	Strongly Disagree	
1. The Elders and families participate in decision-making.	6	10	2	1	elder has Alzheimer's and can't participate
2. Management staff know my name.	12	5	1	1	Yes, they are very good
3. Staff care about the Elders.	15	2	2	<input type="checkbox"/>	
4. The Elders who live here are safe.	12	4	1	2	not when they fall out of wheelchair, she think she can walk
5. Staff are well-trained and know what they are doing.	14	3	2	<input type="checkbox"/>	
6. The Elders appear lonely.	3	3	5	7	how do we know what an alzheimer's resident is thinking/ feeling?
7. I rarely see management staff.	3	3	4	8	we see Val all the time
8. I trust my family member's (primary care provider).	15	4	<input type="checkbox"/>	<input type="checkbox"/>	
9. People work here because they enjoy working with the Elders.	8	9	<input type="checkbox"/>	1	How do we know why someone works- they appear happy
10. I often see children in the home.	4	5	7	3	
11. The home is clean.	13	5	1	<input type="checkbox"/>	sometimes there are spills caused by residents
12. Elders' rooms look like they would in someone's home.	9	5	4	1	no, they look like a compact care room
13. I'm comfortable bringing my concerns to a staff member.	15	3	1	<input type="checkbox"/>	
14. Staff are friendly.	16	2	1	<input type="checkbox"/>	

15. People from the Saskatoon community are involved in the home.	11	7	1	<input type="checkbox"/>	
16. I believe this is an abuse-free environment.	13	4	<input type="checkbox"/>	2	residents who are full-care patients with alzheimer's sometimes cause abuse issues.
17. Staff is respectful of me.	16	2	1	<input type="checkbox"/>	
18. The Elders appear bored.	2	7	4	4	again, this is resident driven--who knows if they are bored or happy in their personal status
19. Staff take the time to talk and listen to the Elders.	10	6	1	1	most of the caregivers try to--but there is not enough time fo them to do their job and give extra attention
20. In general, I am satisfied with the home.	14	3	1	<input type="checkbox"/>	

