



Welcome to Jubilee Residences! We hope you will enjoy living with us at Porteous Lodge or Stensrud Lodge.

We are very pleased to have you join our community and want to do everything possible to ensure your life here has variety, is fulfilling and we meet your needs. Porteous Lodge and Stensrud Lodge offer a rich and vibrant culture from which you can draw strength and to which you can contribute your distinct personality.

Your friends and family are welcome to become part of our community—we value their contributions.

We hope this booklet answers most questions you have about your new home. Please read it carefully and keep it for reference. If you have any questions or concerns, our staff will be happy to discuss them with you.

We are glad to have you with us!

**Business Office (306) 955-0234
Main Fax (306) 373-8828**

Position	Extension
Chief Executive Officer	106
Executive Assistant	109
VP of Quality Care	108
VP Corporate Services	105
Donations	109

Stensrud Lodge Main Phone Number: (306) 373-5580.
Main Fax: (306) 477-0308

Position	Extension	Position	Extension
First Floor Work Station	230	Housing Coordinator	235
Second Floor Work Station	233	Manager Facility Services	225
Receptionist	221	Physio and Occupational Therapy	236
Recreation	224	Director of Care Team	226
Volunteer Coordinator	224		
Admin. Officer	242	Quality & Safety Consultant Note* works at both sites	222

Porteous Lodge Main Phone Number: (306) **382-2626**.
 Main Fax: (306) 382-2633.

Position	Extension	Position	Extension
Lodge Work Station	228	Manager Facility Services	226
Villa Work Station	230	Director of Staff Development and Therapies Note * works at both sites	237
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Vision: A caring community...

A **caring** environment for everyone: residents, family, team members, volunteers, community partners, which is characterized by respect, compassion and support.

A **community** that is a vibrant, dynamic home where individuals may age-in-place and is a workplace where team members are valued.

Mission: *To meet the needs of residents so they may live with dignity, companionship, and the assurance of excellent care and service.*

Values

- **Respect:** recognizing peoples' needs and valuing each individual.
- **Compassion:** showing patience, kindness and empathy.
- **Teamwork:** working together to meet needs.
- **Safety:** maintaining optimum safety.
- **Ethical:** demonstrating integrity, openness and transparency.
- **Accountability:** responsibility to all stakeholders.

Eden Philosophy

At Stensrud Lodge and Porteous Lodge we are working towards the Eden Alternative™ model, with a vision of: *A caring community that is warm and friendly, where elders, families, team members and everyone associated with Jubilee are honoured and treated with respect. It is a place where life is worth living, where plants, animals and children thrive and residents are encouraged to share their wisdom.*

The goal of the Eden Alternative™ is to create a warm and pleasing environment. It describes loneliness, helplessness and

boredom as the three plagues of long-term care that we all must strive to eliminate. The Eden Alternative™ uses companion animals, green growing plants, intergenerational programs and diversity in the environment to create a “human habitat”.

The opportunity to care for other living things, along with the variety and spontaneity of the enlivened “habitat” succeeds where pills and therapies fail.

To create a feeling of community, we have formed “neighbourhoods”, which are made up of residents, their families and staff members who regularly work in that area or have a particular interest in that neighbourhood. Everyone meets to discuss ways to improve our community to better meet the needs of those residing and working in the neighbourhood.

Quality of Life

Quality resident care is a fundamental principle at Jubilee Residences. All team members are involved in meeting your total needs. Support, service and care encompass health maintenance and promote providing emotional and spiritual support to the resident and their loved ones. Resident independence is encouraged through a multi-disciplinary approach.

Resident Rights

You have the right to:

1. You have the right to be treated with consideration, respect and dignity.
2. You have the right to participate, to the degree you choose or are able, in the planning and carrying out of your care and activities wherein your values, needs, and preferences are central; This means:
 - You will be supported to maintain your cultural and spiritual values and beliefs and to have them

respected and incorporated into the planning of your care.

- You will be supported to maintain ongoing communication with care team members to ensure important information is shared.
 - Your care team is responsible to be familiar with your care needs.
 - You will be informed of the options and expected outcomes of any medical decisions you make.
 - Your care team will explain your medical conditions, care, and treatments and you will be supported in your right to make decisions.
 - Your care team will do its best to help you understand discussions about your care and well-being (eg: through translation if required, communication boards or other types of assistance).
 - You will be supported to maintain your independence to the greatest extent possible.
 - You will be provided with opportunities for physical and meaningful activity.
 - You will be asked to designate someone (such as a family member or friend) to make decisions and to speak on your behalf, in the event that you are unable to do so (eg: health-care decisions).
 - You will know the names and roles of the people providing your care (care team members will wear nametags and identify themselves).
3. You have the right to express thoughts, feelings and suggestions and to have them acknowledged and responded to without fear of negative consequences. This means:
- You have the option to participate in resident councils/associations in homes where they exist.
 - Your care team will assist you, if needed, to express your thoughts, feelings and suggestions (eg: through translation or other types of assistance).

4. You have the right to have your privacy respected. This means:
 - You will be offered options for privacy during your personal care;
 - You will be offered options for privacy during toileting;
 - You will have the option to communicate in private and to receive visitors;
 - Your private and personal information will not be shared with people not involved in your care.
 - Your care team will knock before entering your room.
5. You have the right to have personal belongings and furnishings in the home as long as space limitations and safety needs are recognized. This means:
 - Your independence and autonomy will be promoted by ensuring personal items are placed where you may easily access them (eg: combs, remote controls, telephones).
6. You have the right to a safe environment.
7. You have the right to be informed in advance of additional charges for specialized services or items not covered by your monthly resident charge.

Resident Responsibilities

1. Be considerate and respectful of the rights of others.
2. Contribute as much as possible to the growth of the community for all residents within the home.
3. Give correct and complete information to your care team and participate in the planning of your care.
4. Ask questions when you do not understand information.
5. Be patient and understand that care is provided to those whose needs are most pressing. This may result in delays in your care.

6. Meet the terms of policies and practices of the home.
7. Maintain independence and participate in your care and decision making to the greatest extent possible.
8. Be informed about how your choices affect your health.
9. Designate someone, such as a family member or friend, to make decisions on your behalf in the event that you cannot make decisions for yourself in the future.
10. Take responsibility for your personal belongings to the extent that you are able.

Resident Safety is *everyone's responsibility*

Infection Control & Hand Washing

Routine hand washing is the single most important way to prevent infections. It is the responsibility of everyone to practice good hand washing techniques.

Staff are regularly audited on their hand washing skills.



Stensrud and Porteous lodges will provide immediate infection control procedures to reduce the spread of infection in our homes. This may mean that you will be asked to stay in your room if you have been ill with “stomach flu” or have cold symptoms. You are now living in a community of vulnerable persons and we strive to protect everyone by reducing the spread of infection.

Family members are asked not to visit if they are ill or not feeling well.

Hand sanitizer is located at our home entrances, meal areas and work stations. Everyone is asked to use it upon entering and

leaving the building. Staff will clean residents' hands with hand sanitizer prior to meals.

Immunizations

High rate of influenza immunization of residents, staff and visitors reduce the risk of residents becoming ill.

Stensrud and Porteous lodges follow Health Canada and Saskatchewan provincial guidelines for influenza immunization for residents and staff. Immunization is offered to residents and staff each fall based on those guidelines.

Leaving the Building

Please make yourself familiar with the location of the *sign-out book* so staff will know when you are out. Please notify nursing staff if you will be away at meal time.

Building Security

For your safety and security, regular rounds of the grounds and building are performed by maintenance staff. Nursing staff make regular rounds of the building at night. There are security cameras at some of the entrances.

Code Alert

Residents who are at risk of leaving the building without supervision wear a code alert bracelet to monitor their approach to exits. Staff members are responsible for ensuring residents are safe before resetting the alarm. Visitors and families are asked not to reset the alarms.

There is a charge for the bracelet that is used with the monitor.

Transfer, Lift and Repositioning (TLR)

TLR is a required practice that helps reduce injury to staff and residents. Staff members are trained to use equipment to complete transfers safely and in assessing residents' ability to help with transfers. All mechanical lifts require two staff members to operate. Families can assist by ensuring rooms are not crowded for needed equipment.



Unusual Occurrences

If an unusual event causing harm occurs, Jubilee Residences follows a process of open disclosure, which means as soon as possible after the event, residents and their families are told what has happened and what will be done about it.

An important part of the process is finding out what went wrong, why it went wrong, and how it can be prevented from happening again.

Emergency Planning



Fire drills are held monthly and rotate through all three staffing shifts. When the fire alarm sounds, we urge you to remain calm and wait for further instructions.

In the event of an actual fire:

- Visitors report to the work station.
- Alert staff.
- Remain calm.
- Residents, remain in your room with doors and windows closed, unless instructed otherwise by staff.

- Await instructions.

Our staff members are trained to deal with emergencies.

Note: Emergency evacuation sites are Holy Cross High School for Stensrud Lodge and St. Edward School for Porteous Lodge.

Moving In

Visiting

There are no restrictions for daytime visiting. Relatives and friends are encouraged to visit often. After 8:30 p.m. the main entrance doors are locked and there is a door bell to the right of the door to summon staff.

Overnight visitors are only permitted in special circumstances.



In Porteous Lodge, Recreation Room B and a 4th floor lounge are available for use by residents, families, and friends.

Children are a wonderful addition to our community and add variety and spontaneity for our residents; please bring them along for your visits.

We encourage you to make our home your home when you visit with your family member. Coffee is always on.

Visitor Parking

Visitor and accessible parking are available in front of the lodges.

Guest Suite

A guest room is available for families of residents from Stensrud Lodge, Porteous Lodge, Eamer Court and Cosmopolitan Court.

Located at #234 Eamer Court, it's a comfortable double accommodation at an affordable fee. Bookings and payment may be made at Stensrud Lodge reception Monday to Friday, Phone 306 373-5580, extension 221. Check in time is 4 p.m. Check out time is 11 a.m.

Clothing and Laundry Service/Housekeeping



Personal laundry is washed and delivered to residents throughout the week. Some residents may require open-backed clothes for ease of changing. You may purchase these yourself or they can be ordered through the lodge. This will be discussed with the resident and/or family ahead of time. Adaptive clothing is available through Silverts or Easy Living Clothing Stores.

Special laundry services for 100% cotton, all wool, or hand wash delicate articles are not provided. We ask family members to launder these articles at home or send them for dry cleaning. Dry cleaning service is not available at the lodges. If these services are required, it is the responsibility of the resident and/or family.

Upon moving into the lodge, staff members mark all clothing with a special iron-on label. Whenever new clothes are purchased or received, please be sure to have them marked. Items can be taken directly to the laundry before 3 p.m. or left with nursing staff.

Each site has a designated lost and found. If an item is missing, please speak with laundry staff.

Dining

Family members and guests are welcome to have a meal with residents. For special occasions, we appreciate having one week notice. Please purchase meals tickets from the receptionist in



advance or have dietary charge the resident's account.

Residents, family members and visitors can also arrange to bring in food. Please let the kitchen know in advance if the resident does not require a meal.

Alcohol

Residents may purchase alcoholic beverages for consumption in their private room. Jubilee Residences supports the responsible use of alcohol.

Pub nights are held regularly at both lodges. You are welcome to invite family members and friends to join you. There is a small charge for alcoholic drinks served at these events.

Reduced Scent Environment

Both lodges are scent-reduced residences. Due to allergies and sensitivities we ask you to please refrain from wearing perfumes and other strong scents. Due to tub manufacturers' recommendation, only bathing products from the manufacturers are used. Powders are not used in tub rooms and are strongly discouraged anywhere in the building.

Smoking

Stensrud Lodge, Porteous Lodge and Cosmopolitan Villa, Cosmopolitan and Eamer courts are all non-smoking facilities. Based on individual care plans residents may be permitted to smoke in designated outdoor smoking areas. **Visitors are permitted to smoke off the property only.** Please check with staff if you have any questions about smoking regulations.



Resident Furnishings

All rooms are furnished with a bed and nightstand. To make your room more homelike, we encourage you to bring personal items such as a television, radio, clock, table lamp and a small comfortable chair. Due to safety concerns, swivel or rocking chairs, folding chairs, tables and electric heaters are not allowed. Our policy is to not have scatter rugs or mats on the floors.

Choices are provided in paint and fabric colour in rooms and wings. Residents and families are encouraged to choose paint colors for their lodge room (with \$400 deposit to return to original color).

As a general policy, heat generating appliances that are not owned by the health facility should not be permitted in resident care areas. Any electrical equipment and appliances may be allowed if approved by facilities and management so that the type, certification, and electrical draw are known to be compatible with facility systems.

Please contact the Facility Services Supervisor before hanging pictures on walls or if you have questions regarding room furnishings.

Cable/Television/Telephone/Internet



Cable, television, telephone and Internet hook-ups are available in each room. It is the responsibility of the resident or a family member to arrange and make payments.

Mail

Resident mail is distributed Monday to Friday.



A small mailbox is provided for outgoing mail near or in the reception office. Postage stamps may be purchased from the receptionist.

Valuables

Residents are encouraged not to keep large sums of money or valuable articles in their rooms. We suggest that each resident, if so desired, keep a maximum of \$10.

Stensrud and Porteous lodges are not responsible for lost, stolen or broken articles. Residents are encouraged to carry insurance on personal items.

Newspaper

You or your family member must make arrangements for delivery and payment of the StarPhoenix. Newspapers are delivered each morning to the resident's room. Inform the receptionist when the newspaper delivery is first set up so she may inform the staff at the work station.



Money Matters

Resident Accounts

Residents are asked to maintain a minimum \$200 in their lodge trust account to cover medication and incidental costs (subject to change). A statement is issued at month-end.

Rates

Saskatchewan Health sets a monthly fee for long-term care homes, which are adjusted quarterly. A *Long Term Care Admission* form must be completed and signed by the resident or designated Power of Attorney. In most cases, a copy of the previous year's income

tax summary must accompany this form. Once completed forms are received at the lodge, they are forwarded to Saskatchewan Health in Regina, where it is reviewed and the fee set. Saskatchewan Health then advises the lodge what the rental charge is for the resident.

Ambulance

Ambulance bills are received at the Lodge and are paid from the resident's trust account. Invoices will be sent to Blue Cross or GMS for reimbursement if insurance information is provided. Copies of bills are available upon request.

Sundry Fees

All long term care homes charge a monthly fee to cover:

- Shampoo / oil
- Pull type shavers
- Denture cups
- Kleenex
- Combs
- Deodorant
- Toothbrush
- Tooth paste
- Denture tablets



If you choose not to use these products, the fee still applies. Incontinent products, catheter supplies and dressing supplies are not included and are billed separately.

Health Insurance

At the time of admission, the following current medical and identification cards are required:

- Personal Health Number
- Blue Cross or Group Medical Services

- Old Age Security number
- Social Insurance Number

We suggest that your Saskatchewan Health card be left at the work station. Renewal of these cards is the responsibility of the resident, family or party responsible for the resident's affairs. Please ensure that Saskatchewan Health is aware of the resident's change of address.

Statements

Statements are produced once each month, usually around the 25th, and are sent to the resident or person responsible for their financial affairs. Prescription costs are added to the monthly statement. A detailed list of costs from Earl's Pharmacy or Mount Royal Drugs will be included with the statement. Payment can be mailed or made at the office.

Automatic Debit

A pre-authorized payment eliminates the need to write cheques each month for rent and expenses. Payments can be set up for automatic withdrawal through your bank or financial institution. Please complete the information required on the authorization form available at the office and include a void cheque. Transactions will occur between the second and fifth day of each month.

Overdue Accounts

All invoices not paid at the time of the next month's billing are subject to a progressive collection process:

- After 60 days in arrears, accounts will have discretionary services curtailed at the lodge's discretion until the account is paid or payment is arranged.
- After 90 days or longer, the account may be assigned to an external collection agency. A Notice of Eviction may be issued and the Saskatoon Health Region's Client Patient Access Services notified.

Moving Out

Removing Belongings

Porteous Lodge and Stensrud Lodge, as part of the Saskatoon Health Region, strive to admit to unoccupied rooms as soon as possible to enable hospitals to make beds available as quickly as possible. We ask for the cooperation of families in removing personal items from rooms within 24 hours.

We understand that this can be difficult for families, but please remember someone else is waiting for a room. We ask you to donate clothing and personal items elsewhere and to not leave anything in the room upon vacating. Consult with administrative staff if there are items you believe could be of use at the lodge.

Internal Moves

Moves within the facility depend on a number of factors and are dealt with on a case-by-case basis.

Transportation to Appointments

You are encouraged to arrange your own transportation. However, we will assist you in contacting community transportation to and from medical appointments if necessary. Transportation is available from Access Transit. It is necessary to be set up as a customer in their database before using the service for the first time.

Resident Directed Care

What is Resident Directed Care?

Resident directed care places residents at the centre of their care by giving them choices. In a culture of resident directed care, residents participate in planning their care. The promotion of autonomy and independence are important aspects within this culture. As well, residents participate in decisions affecting their environment. When residents are not capable of making their needs known, staff honour observed preferences and lifelong habits.

Serious Illness & Sudden Collapse Guidelines

All residents admitted to long term care will be asked to complete a *Serious Illness/Sudden Collapse Guidelines for Staff* form upon admission.

This form and a letter of clarification are given to the resident or family member during the admission process.

The *Serious Illness/Sudden Collapse Guideline* form is kept on the front of the resident's chart and a copy goes with the resident to hospital. If you have an *Advance Care Directive*, please provide a copy to the nurse upon admission.

The proxy or substitute decision maker will receive a copy of the *Serious Illness/Sudden Collapse Guidelines* form once it's completed. If the resident has an *Advanced Health Care Directive*, staff will respect the document and the *Serious Illness/Sudden Collapse Guideline* form will reflect these wishes. A copy of the *Advanced Directive* is kept on the resident's chart along with the *Serious Illness/Sudden Collapse Guidelines* form and a copy is sent to hospital.

In the event a resident chooses not to complete the form and they have a serious illness or a sudden collapse, the following will occur:



1. The resident will be transferred to the hospital for appropriate treatment.
2. An advance health care directive, if available, will accompany the resident to the hospital,
3. If required, CPR will be completed by emergency medical services personnel as staff in long-term care do not perform CPR on residents.
4. The proxy will be contacted.
5. The attending physician will be called.



Care Plan Team Conferences



A plan of care, called *All About Me*, is established when a new resident enters the lodge in consultation with the resident and family, about physical, social and spiritual needs. A

multidisciplinary team meets regularly with the resident and family to assess the resident's needs, discuss care the resident is receiving, or wishes to receive, and to revise this plan as necessary. You will be notified by letter when these *care conferences* are planned.

The team may include representatives from:

- Physician
- Nursing
- Dietary
- Housekeeping
- Recreation
- Pharmacy

Involvement of the resident and family at these conferences provides a valuable contribution. **If questions or concerns arise, it isn't necessary to wait for a scheduled care conference; we encourage you to speak directly to staff.**

Therapies

Physical / Occupational Therapy

Therapy services are available at each lodge through contracted physical and occupational therapists. Physical therapists and occupational therapists make regular visits for consultations. A physical therapy aide is also employed at each site.

Mobility Aids

Mobility aids are very important to the independence of our residents. The most frequently used mobility aids are specially designed medical chairs, wheelchairs, walkers and canes. If you have any of these items, please bring them with you when you move in.

If you require a mobility aid after admission, you will be referred to our physical or occupational therapist for proper assessment. It is your choice from which business you wish to purchase equipment. Walkers and wheelchairs are also available from Saskatchewan Abilities Council.



Oxygen Services

If required, nursing staff will contact oxygen services on your behalf. You will then be charged for usage through your chosen supplier.

Pharmacy Services

Earl's Pharmacy is contracted by Jubilee Residences to provide pharmacy services for Stensrud Lodge residents and Mount Royal Drugs is contracted to provide pharmacy services for Porteous Lodge. Itemized statements are issued monthly and the amount owing is added to your statement from the lodge.



Only medications obtained through contracted pharmacy services will be distributed to the residents. This ensures safe medication delivery.

Additional Comforts

Home Support Bathing

Each resident receives a weekly bath or shower.

At Stensrud Lodge, additional bathing may be available for an extra fee. Please discuss this with the nursing department.

Victoria Order of Nurses (VON) Foot Care

VON provides monthly foot care clinics for an additional fee.



Other Services

Families may choose to obtain services such as therapeutic massages, Reike, yoga, or reflexology. We will make every effort to accommodate these requests. It is essential that the Director of Care Team is notified that additional service providers may be coming into the lodges.

Other requests such as for companion care will be addressed and accommodated on a case by case basis.

Religious Services & Pastoral Care

Each site has regular interdenominational church services. A Roman Catholic service is held regularly. Please check the activity calendar at each lodge for dates and times.

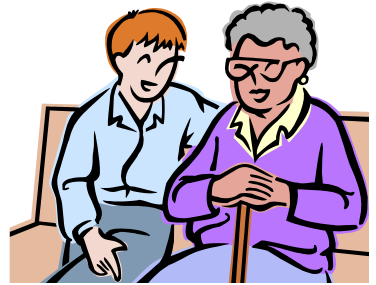
Volunteers

Volunteers provide many hours of services annually to Porteous and Stensrud lodges. They help with activities including sing a longs, musical entertainment, slide presentations, prayer visits, outings, parties, pet therapy, residents visits and plant potting. As part of creating an Eden Alternative™ environment, volunteers are instrumental in creating a “human habitat” for our residents.

Our volunteers include several church groups and students from St. Augustine and St. Goretti, our partner elementary schools. We are very grateful to our many volunteers who donate their valuable time and talents to make our community a wonderful place to live.

How to Become a Volunteer

Volunteers are essential to providing residents with personal interactions. Our lodges work with youth and adult volunteers. To find out more, please call our Volunteer Coordinator (306 373-5580 ext. 224) at Stensrud Lodge or our Recreation/ Volunteer Coordinator (306 382-2626 ext 234) at Porteous Lodge.



Additional Information & Services

Pets

Pets are an important part of life at our lodges. Our guidelines for visiting pets are:

- Pet’s immunizations must be up to date.
- Pets must be under their owner’s control at all times. Please bring a leash.



- When taking your pet outside to do their business, please use the bags provided, and take your pet away from the front entry. Please clean up immediately afterward.

Note: If you have questions or concerns about Jubilee Residences' pet policy, or would like a copy, please speak to a supervisor.

Beauty Salon & Barber Services

Hair dressing services are available and can be charged to resident's account. Appointments must be set up by the resident or a family member. Phone numbers and hours are posted at the salons.

Resident/Family Council & Neighbourhood Meetings

Residents and families meet regularly to discuss areas of interest and/or concern to help improve conditions for all residents of the lodge.



Residents, family and staff also meet in resident neighbourhoods to plan and discuss issues and activities important to the residents' quality of life.

Recreation Activities



There are many activities available, including birthday parties, dances, bingo, cards, pub nights and musical



entertainment. The department is constantly exploring diverse programming.

A wheelchair accessible bus is available every third week for group outings.

An activity schedule is developed each month by our recreation staff and a copy is posted in the lodges. If family members are interested in receiving it by e-mail, please provide the office with your e-mail address.

We strive to provide intergenerational activities involving different school partnerships.

Our Recreation Department works hard to provide a variety of stimulating activities. If you have suggestions, please let us know.

Newsletter

A Jubilee Residences newsletter is published monthly and it highlights events and provides information and reminders for each lodge. The summer edition of the Jubilee newsletter combines the months of July and August.

Library



A library is located in the first floor elevator vestibule and basement Recreation Room at Porteous Lodge.

A library is located by the first floor work station at Stensrud Lodge.

Respect and Dignity

Jubilee Residences is responsible for providing a safe environment in which to live and work, and for promoting an attitude of mutual respect among staff, residents and visitors. Any form of inappropriate treatment will not be tolerated by Jubilee Residences.

Jubilee Residences has a responsibility to comply with the Occupational Health and Safety Act, and other regulations, to ensure staff have a safe work environment. It is equally recognized that residents, families and visitors shall be treated with courtesy and respect at all times.

General Complaints Process

- If a service issue arises, please address it with the staff involved in the service such as the nurse or special care aide, physical therapist, etc.
- If this does not result in a resolution, please talk to the supervisor (nurses supervise continuing care aides and Licensed Practical Nurses) or the Director of the Care Team.
- In the event that concerns remain, you are welcome to contact the VP of Quality Care
- Every concern is documented and the outcome addressed by working with the resident and family.
- The Client Care Representative from Saskatoon Health Region is also available to support residents/family.

Saskatoon Health Region Client Representative

If you have any concerns or questions about you or your loved one's care experience, or if you need help navigating through the many services offered in this region, please contact the Client Representatives at 306 655-1026 or 1-866-655-5066.

Ombudsman Saskatchewan

Ombudsman Saskatchewan promotes and protects fairness in the design and delivery of government services.

The office of the ombudsman is available to take complaints about unfair service and can make recommendations to government and can investigate, coach, negotiate and mediate to promote a fair resolution.

They can be reached at 1-800-667-9787 or
ombsktn@ombudsman.sk.ca.

Bioethics Consultation

A bioethics consultant is available to work with families and or residents to ensure all options and solutions are carefully considered and understood in order to reach an ethically justifiable decision. Ethical dilemmas may include:

- End of life care;
- Continuity or discontinuity of care;
- Advance care directives.

A consultant may be reached by calling RUH Switchboard at (306) 655-1000 and asking for the bioethics consultant on call.



At Jubilee Residences, our goal is to provide a warm, human, caring home for our residents. While medical care is an important part of our work, it alone doesn't combat the three plagues of loneliness, helplessness and boredom.

Jubilee Residences is a charity. We began more than 50 years ago thanks to commitment from community leaders and we continue today thanks to the commitment of our volunteer Board of Directors.

Provincial funding is barely enough to provide basic medical services. In order to provide a nurturing environment, we must raise money for expenses over and above those supported by the government. It's a big job. How do you put a price on the quality of human lives? How much is enough?

You can help by making a gift to the Jubilee Residences Foundation. Funds raised are used to update and upgrade equipment and furnishings based on the highest priorities and most urgent needs of our residents.

For more information about the Jubilee Residences Foundation or to make a contribution, please contact:

Jubilee Residences Foundation

Phone: (306) 955-0234 Ext 109

Fax: (306) 373-8828

Email: robin.wolfe@saskatoonhealthregion.ca